

## Tidewater Telecom Inc. offers Seasonal Service

Do you have less than a 12-month need for telephone/DSL service?

With seasonal service your monthly telephone line, access rates &/or DSL charges are reduced 50 percent. The reduced rate becomes effective on a regular billing date (19<sup>th</sup>) and applies to full monthly billing periods only.

**To request this service you must return a new seasonal form each year.**

**Benefits:** Reduced rates, Retention of your current telephone number & Retention of your Directory Listing. Telephone service automatically reinstated at the end of your seasonal term (maximum 6 months).

No need to call each spring and place a new install order, fill out an application or pay the installation fee.

**Conditions:** During the period of seasonal service your phone is disconnected. *911 is accessible.*

Seasonal service is available one time within a 12-month period for a minimum of one month and a maximum of six months. \*The telephone service is disconnected when on seasonal; telephones with alarm systems will not work and do not qualify for seasonal service. Tidewater Telecom, Inc will not provide any installations, moves, changes or maintenance while telephone is on seasonal service.

**Customer's Responsibilities:** **Complete and return this form to Tidewater Telecom, Inc.** & notify us of any billing address changes. Request that any long distance toll plans or calling features be removed during seasonal service. **Note:** Long distance toll plans and calling features (Call Waiting, Voicemail, etc.) will not be restored until the customer calls the business office to have them restored. An additional fee is charged to restore calling features.

**Seasonal Charges:** There is a **one-time service order charge of \$4.40**, billed at the end of your seasonal term, to restore your account to full service. Tidewater Telecom Inc. bills in arrears, therefore, you will see the change in billing charges 30 days after you begin and end seasonal service. Please call during regular business hours to restore seasonal service earlier than the date on the form. **An additional fee, minimum of \$100.00, will be charged if service is restored after hours or on weekends.**

**If you are interested in this seasonal service, please complete the application below.**

**Return this form to: Tidewater Telecom, Inc. at 133 Back Meadow Rd., Nobleboro, Maine 04555**

**If you have any questions, call 207-563-9911; 785 exchange call 207-785-9911 (out of local area please call collect).**

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TELEPHONE #(s) \_\_\_\_\_

Telephone number must have been connected for thirty days prior to going on seasonal.

**Customers that are on Bundled service and choose seasonal service will automatically be changed to the comparable seasonal Bundle unless you choose NOT to have the telephone service suspended.**

DATE TELEPHONE and/or DSL seasonal service begins (mm/yy) \_\_\_\_\_ (will be effective on the 19<sup>th</sup>)

Telephone can be on seasonal for 6 mo. or less.

DATE TELEPHONE and/or DSL seasonal service ends (mm/yy) \_\_\_\_\_ (will be effective on the 19<sup>th</sup>)

REMOVE long distance calling plans if billed by Tidewater **YES or NO**

REMOVE TELEPHONE FEATURES – caller id, call waiting, voice mail, etc **YES or NO**

If your telephone is on seasonal your DSL MUST be on seasonal or be disconnected.

\*You may leave the telephone connected for an alarm system or voice mail and still put DSL on seasonal.

**Please circle YES or NO to the following questions:**

Telephone on seasonal? **YES or NO**      DSL only on seasonal? **YES or NO**

Telephone & DSL on seasonal? **YES or NO**

Telephone on seasonal & DSL disconnected? **YES or NO**

DSL may be subject to a broken contract fee. A new application will be necessary, along with the install fees.

**Internet Dial-up service is not eligible for Seasonal half rate credit. If you would like to disconnect your Dial-up circle - YES or NO** (There is a \$10.00 reconnect charge for Dial-up service)

If your choice is not one of the above, please call us at 207-563-9911 or 207-785-9911.

Is there a different billing address while on seasonal service \_\_\_\_\_

A telephone # where you can be reached during seasonal service \_\_\_\_\_

Signature of authorized person on the account \_\_\_\_\_ Date \_\_\_\_\_